



MINUTES OF THE MEETING

Meeting of Grievance and Redressal cell was held under the Chairpersonship of the Principal Dr.(Prof.) Jyoti Parihar on 3rd May, 2024.

Agenda of the meeting: To frame the plan of action of grievance cell.

The following decisions were taken unanimously by the committee members.

- That the suggestion and Grievance boxes will be opened in every last week of the month in presence of all the members of this committee.
- That committee will address all the grievances online and offline mode submitted by the students with immediate effect.
- That Committee shall work under the supervision of worthy Principal, Dean Student welfare and Advisory of the college.

The following members were present in the meeting

Prof. Anuradha Choudhary	(Convener)	<i>Anuradha</i>
Prof. Sarita Dogra	(Member)	<i>Sarita</i>
Prof. Roopa Kumari.	(Member)	<i>Roopa</i>
Dr. Ambica	(Member)	<i>Ambica</i>
Dr. Sonam Gandotra.	(Member)	<i>Sonam Gandotra</i>

The meeting ended with vote of Thanks to the chair.

Principal
GCOE, Jammu

*Approved
as discussed.*

03 / May / 2024.





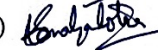
GOVT. COLLEGE OF EDUCATION, CANAL ROAD, JAMMU.
(NAAC Accredited with "B++" Grade)
(A Constituted College of Cluster University Jammu)
www.gcoedu.in & email: gcoe.jammu@gmail.com
0191-2580401,9419104272

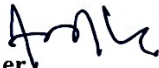


NOTICE
(03.05.2024)

All the members of Grievance and Redressal cell are hereby directed to attend the meeting in psychology Lab. on 03.05.2024 at 2.30 p.m.

Members of Grievance and Redressal committee

Prof.Sarita Dogra	(Member) 
Prof.Roop kumari	(Member) 
Prof.Ambica Sharma	(Member) 
Prof.Sonam Gandotra	(Member) 


Convener
Prof.Anuradha Choudhary

8/24, 11:09 AM

Gmail - New Grievance Message from Government College of Education Jammu (J&K)



GCOE JAMMU <gcoe.jammu.website@gmail.com>

New Grievance Message from Government College of Education Jammu (J&K)

1 message

manoharlalpd2019@gmail.com <manoharlalpd2019@gmail.com>
To: GCOE.JAMMU.WEBSITE@gmail.com

Mon, Aug 5, 2024 at 10:01 AM

Stackholder Types: Student

Name: Dr. Manohar Lal

Contact No :9805438819

Email-Id :manoharlalpd2019@gmail.com

Subject: B .ed

Grievance Brief: I have qualified for the JKBOPEE B.Ed. entrance test 2024, but as per the notice issued by the JKBOPEE regarding admission to the respective college as allotted as the counselling schedule on 09/08/2024. JKBOPEE suggested the student to contact the respective college regarding the fee structure and formalities to the admission process. so could you send me the details of the fee structure of the Bed course in your institution. Please let me know thank you

Compose

< [Icons] :

Email-Id : manoharlalpd2019@gmail.com
Subject: B .ed

- Inbox 326
- ☆ Starred
- 🕒 Snoozed
- ▶ Sent
- Drafts 37
- ∨ More

Grievance Brief: I have qualified for the JKBOPEE B.Ed. entrance test 2024, but as per the notice issued by the JKBOPEE regard counselling schedule on 09/08/2024. JKBOPEE suggested the student to contact the respective college regarding the fee structure and formalities to the admission proc Bed course in your institution. Please let me know thank you

Labels



GCOE JAMMU
to manoharlalpd2019

Dear Student,
Kindly find the fee structure of various courses attached herewith.

One attachment • Scanned by Gmail

GCOE JAMMU, Jammu-191001			
Sl. No.	Course Name	Fee Structure	Remarks
1	B.A.	10000/-	
2	B.Com	10000/-	
3	B.Sc	10000/-	
4	B.Ed	10000/-	
5	B.Tech	10000/-	
6	B.Arch	10000/-	
7	B.L.S.	10000/-	
8	B.A. (Hons)	10000/-	
9	B.Com (Hons)	10000/-	
10	B.Sc (Hons)	10000/-	
11	B.A. (Hons) - English	10000/-	
12	B.A. (Hons) - History	10000/-	
13	B.A. (Hons) - Political Science	10000/-	
14	B.A. (Hons) - Sociology	10000/-	
15	B.A. (Hons) - Economics	10000/-	
16	B.A. (Hons) - Education	10000/-	
17	B.A. (Hons) - Sanskrit	10000/-	
18	B.A. (Hons) - Urdu	10000/-	
19	B.A. (Hons) - Persian	10000/-	
20	B.A. (Hons) - Arabic	10000/-	
21	B.A. (Hons) - Hindi	10000/-	
22	B.A. (Hons) - Sanskrit	10000/-	
23	B.A. (Hons) - Urdu	10000/-	
24	B.A. (Hons) - Persian	10000/-	
25	B.A. (Hons) - Arabic	10000/-	
26	B.A. (Hons) - Hindi	10000/-	
27	B.A. (Hons) - Sanskrit	10000/-	
28	B.A. (Hons) - Urdu	10000/-	
29	B.A. (Hons) - Persian	10000/-	
30	B.A. (Hons) - Arabic	10000/-	
31	B.A. (Hons) - Hindi	10000/-	
32	B.A. (Hons) - Sanskrit	10000/-	
33	B.A. (Hons) - Urdu	10000/-	
34	B.A. (Hons) - Persian	10000/-	
35	B.A. (Hons) - Arabic	10000/-	
36	B.A. (Hons) - Hindi	10000/-	
37	B.A. (Hons) - Sanskrit	10000/-	
38	B.A. (Hons) - Urdu	10000/-	
39	B.A. (Hons) - Persian	10000/-	
40	B.A. (Hons) - Arabic	10000/-	
41	B.A. (Hons) - Hindi	10000/-	
42	B.A. (Hons) - Sanskrit	10000/-	
43	B.A. (Hons) - Urdu	10000/-	
44	B.A. (Hons) - Persian	10000/-	
45	B.A. (Hons) - Arabic	10000/-	
46	B.A. (Hons) - Hindi	10000/-	
47	B.A. (Hons) - Sanskrit	10000/-	
48	B.A. (Hons) - Urdu	10000/-	
49	B.A. (Hons) - Persian	10000/-	
50	B.A. (Hons) - Arabic	10000/-	

10/21/24, 11:22 AM

Gmail - Constitution of Grievance Redressal Committee



gcoe jammu <gcoe.jammu@gmail.com>

Constitution of Grievance Redressal Committee

1 message

Mon, Oct 21, 2024 at 11:16 AM

gcoe jammu <gcoe.jammu@gmail.com>
To: Naveen Anand <daa@clujammu.ac.in>

Respected Sir/Madam,
Please see the attachment
With regards,
Sd/-
Principal
Govt. College of Education,
Canal Road,
Jammu.

 **Redressal.pdf**
261K



GOVT. COLLEGE OF EDUCATION, CANAL ROAD, JAMMU.
(NAAC Accredited with "B++" Grade)
(A Constituted College of Cluster University Jammu)
www.gcoedu.in & email: gcoe.jammu@gmail.com
0191-2580401, 9419104272



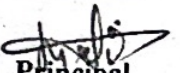
Order No.: GCOE/J/24/1671

Date: 24/9/24

Respected Sir/Madam,

With reference to D.O.No. F. 1-13/2022 (CPP-II) dated 19th September, 2024, the requested detail in the given format is as under:

S.No.	Name of the University/College	Contact Details	Affiliated to (In case of a College)	AISHE Code of the Institution	Name(s) of the Ombudsperson(s) with contact details (In the case of a university) (Name, Designation, Phone and Email)	Details of the Student Grievance Redressal Committee(s) (Name, Designation, Phone and Email)	Remarks
1.	Govt. College of Education, Jammu	9419104272	Cluster University of Jammu	C-22927	Not Applicable	<ol style="list-style-type: none">Ms. Anuradha Choudhary (Convener), Associate Professor, 9469173727, anuradhachoudhary2016@gmail.comMs. Sarita Dogra (Member), Assistant Professor, 9419198502, saritadogra1@gmail.comMs. Roopa Kumari (Member), Assistant Professor, 9419242660, rupalkancher@gmail.comDr. Ambica Sharma (Member), Assistant Professor, 7006746089, ambicak411@gmail.comDr. Sonam Gandotra (Member), Assistant Professor, 9796699466, sonam2gandotra@gmail.com	The college is in the practice of framing SGRC committee annually since its inception for the past 10 years.


Principal
Govt. College of Education
Jammu

INSTITUTIONAL GUIDELINES FOR STUDENTS' GRIEVANCE REDRESSAL

The grievance and redressal cell desires to promote and maintain a conducive and unprejudiced environment for its students. It caters to all the grievances and complaints submitted by the students with regard to any issue they face in the institution. This cell ensures that any grievance registered by any student is solved at an earliest using a fair and justifiable approach. The cell meets periodically, examines the nature of grievance and provides the most amicable solution possible for its redressal.

OBJECTIVES :

- To develop an organizational framework to resolve the grievances of the students.
- To adopt an impartial and fair approach to provide early redressal of grievances.
- To investigate the reason of dissatisfaction among the students.

The Grievance and Redressal cell shall receive and redress the grievances Pertaining to:

- Academic issues related to teaching, learning and evaluation activities.
- Student-Teacher, Student-Student grievances.
- Grievances related to Library and IT services.
- Grievances related to sports, Cultural.

PROCEDURE:

1. The grievance shall be redressed depending on the nature of the grievance the grievances are invited through online grievance portal.
2. Department level counselling is offered where the matter can be resolved.
3. Grievances pertaining to academic and internal evaluation are redressed at individual /faculty/ HOD/ Principal level.
4. For grievance that require review shall be redressed by receiving written and signed application from the student.
5. As soon as the application is received the redressal committee shall review the complaint and invites both the parties for discussion. The outcome of the discussion is reported to the principal for further action to be taken.

Jeeta Gupta

